



provoke  
insights

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Alcoholic Beverages:  
2021 Brand Equity & Trends Research



## Background & Objectives

As the United States has approached year two of living through the pandemic, habits and routines have been unrooted. As people stay at home more, there is an accelerated rate of technology adoption. People are still shopping, but how and what they purchase is modified from wearing a mask to buying more online.

In this changing environment, companies now more than ever need to understand their brand equity, consumer purchasing habits, and trends that impact their industry.

Provoke Insights, a full-service market research firm specializing in branding, advertising, and content marketing initiatives, developed the brand equity report to answer these pressing questions.

The goal of the research is to gain a national perspective on the mindset of consumers. The study covers 19 industries, including alcoholic beverages.



## Methodology

Provoke Insights conducted a 15-minute survey among 3,000 Americans between the ages of 21 and 70. The study was in-field from January 18th to February 3rd, 2021.

A random stratified sample methodology was used to ensure a high degree of representation of the U.S. population (household income, age, gender, geography, ethnicity, and children in the household).<sup>1</sup>

Results based on this sample have a maximum margin of sampling error of  $\pm 1.78\%$  at a 95% confidence level.

Statistical differences between subgroups indicated in this report were tested at a 95% confidence level.

# Overview



## **Unaided Awareness**

Beer brands lead for top-of-mind awareness in the alcoholic beverage category. Budweiser, followed by Bud Light and Coors Light, have the highest unaided recall for the category. Smirnoff, Bacardi, Hennessy, and Crown Royal are the liquor brands that top unaided recall.



## **Brand Equity**

Compared to other categories, the alcohol beverage category is perceived as less innovative and fitting the needs of consumers. Exceptions include the brands Grey Goose and Heineken which received the highest brand equity score.



## **Purchasing Alcoholic Beverages**

Around one-third of Americans have purchased an alcoholic beverage in the last three months. They are more likely to be millennials with children and have a household income above \$100K. Men are more often buying beer and liquor. Those who drink alcohol are more optimistic than the US population; this is particularly true of wine drinkers.



## **Retail Distribution of Wine**

The majority of shoppers are buying wine in-store; this is particularly true among those with a lower household income. Interestingly, a quarter of consumers are now buying wine online through a retail store's website. Purchasing wine via this method is more common among millennials, consumers with children living in the household, and people with higher household incomes.



# Top Alcohol Beverages

|    | Brand   | Unaided Awareness | Brand Equity Score |
|----|---|-------------------|--------------------|
| 1  |    | 13%               | 6.97               |
| 2  |    | 5%                | 6.94               |
| 3  |    | 5%                | 7.27               |
| 4  |    | 4%                | 6.83               |
| 5  |    | 4%                | 6.35               |
| 6  |    | 4%                | 7.26               |
| 7  |    | 3%                | 7.24               |
| 8  | <b>BACARDI</b>  | 3%                | 5.89               |
| 9  | <b>Hennessy</b>   | 3%                | 7.85               |
| 10 | <i>Crown Royal</i>  | 3%                | 7.86               |
| 11 | <b>Heineken</b>   | 3%                | 8.00               |
| 12 |  | 2%                | 8.08               |
| 13 | <i>Captain Morgan</i>   | 2%                | 6.89               |
| 14 | <b>PATRON</b>   | 2%                | 6.69               |
| 15 | <b>Seagram's Gin.</b>   | 2%                | 7.84               |

Both Budweiser and Bud Light have the highest awareness. Grey Goose has the highest brand equity.

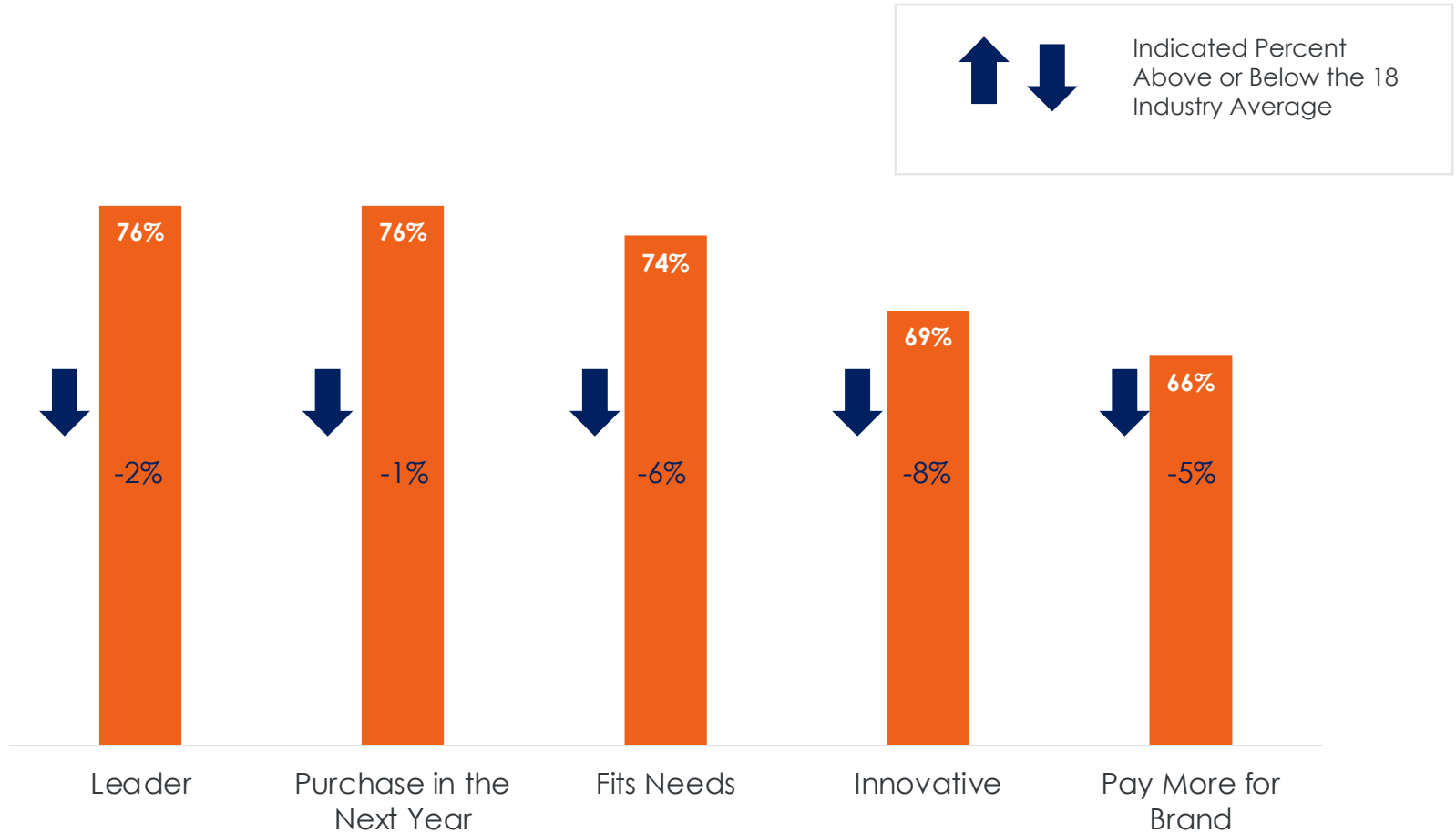
## How to Read This Chart

There are two scores. The first score is unaided brand awareness.

The brand equity scores are calculated by averaging the ratings for leadership, innovation, fits needs, pay more, and likelihood to purchase in the next year. The attributes are rated on a ten point agree scale, where 1 is strongly disagree and 10 is strongly agree.

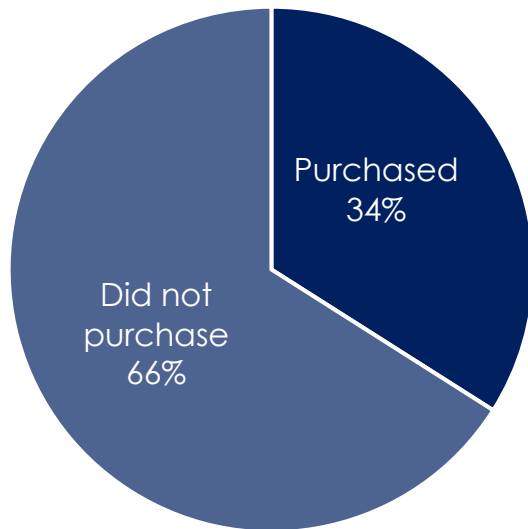
# Brand Equity Drivers: Alcoholic Beverages

Alcoholic beverages rate below other industries when it comes to being labeled innovative, fitting needs of a consumer, and paying more for the brand.



Base: Consumers who received the question (n=448)

# Current Wine Purchasing:



**34%**  
of U.S. Consumers  
have purchased wine  
in the last three  
months

Wine enthusiasts are more likely  
to be:

% that Purchase Wine



HHI \$100K+: 48%



Northeast: 40%



Have children: 38%



Millennials: 37%

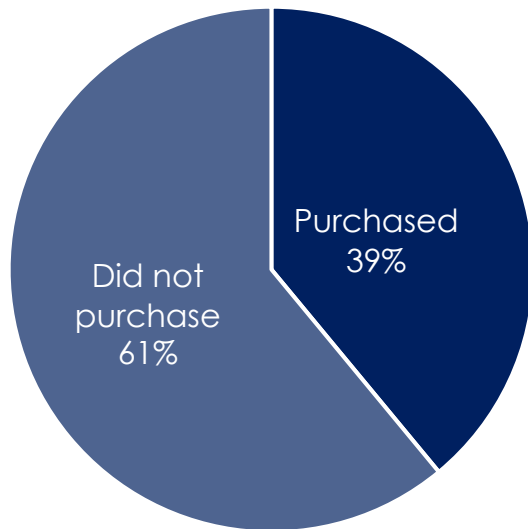


Optimistic: 37%



Employed: 37%

# Current Beer Purchasing:



**39%**

of U.S. Consumers  
have purchased beer  
in the last three  
months

Beer drinkers are more likely to  
be:

% that Purchase Beer



HHI \$100K+: 47%



Male: 46%



Millennials: 44%



Northeast: 43%



Have children: 43%



Gen X: 42%

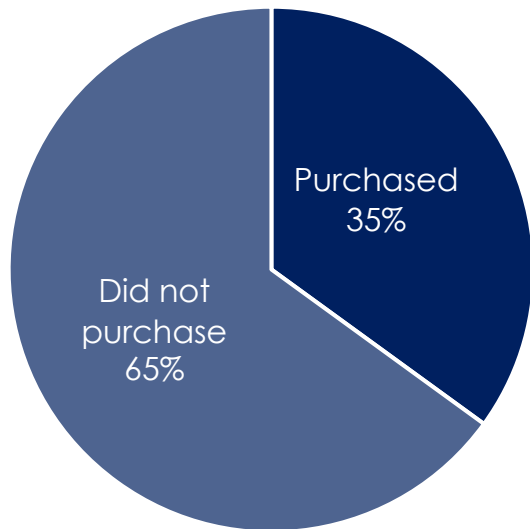


Employed: 42%



Optimistic: 41%

# Current Liquor Purchasing:



## 35%

of U.S. Consumers  
have purchased  
liquor in the last three  
months

Liquor drinkers are more likely to  
be:

% that Purchase Liquor



HHI \$100K+: 40%



Millennials: 39%



Male: 38%



Have children: 37%

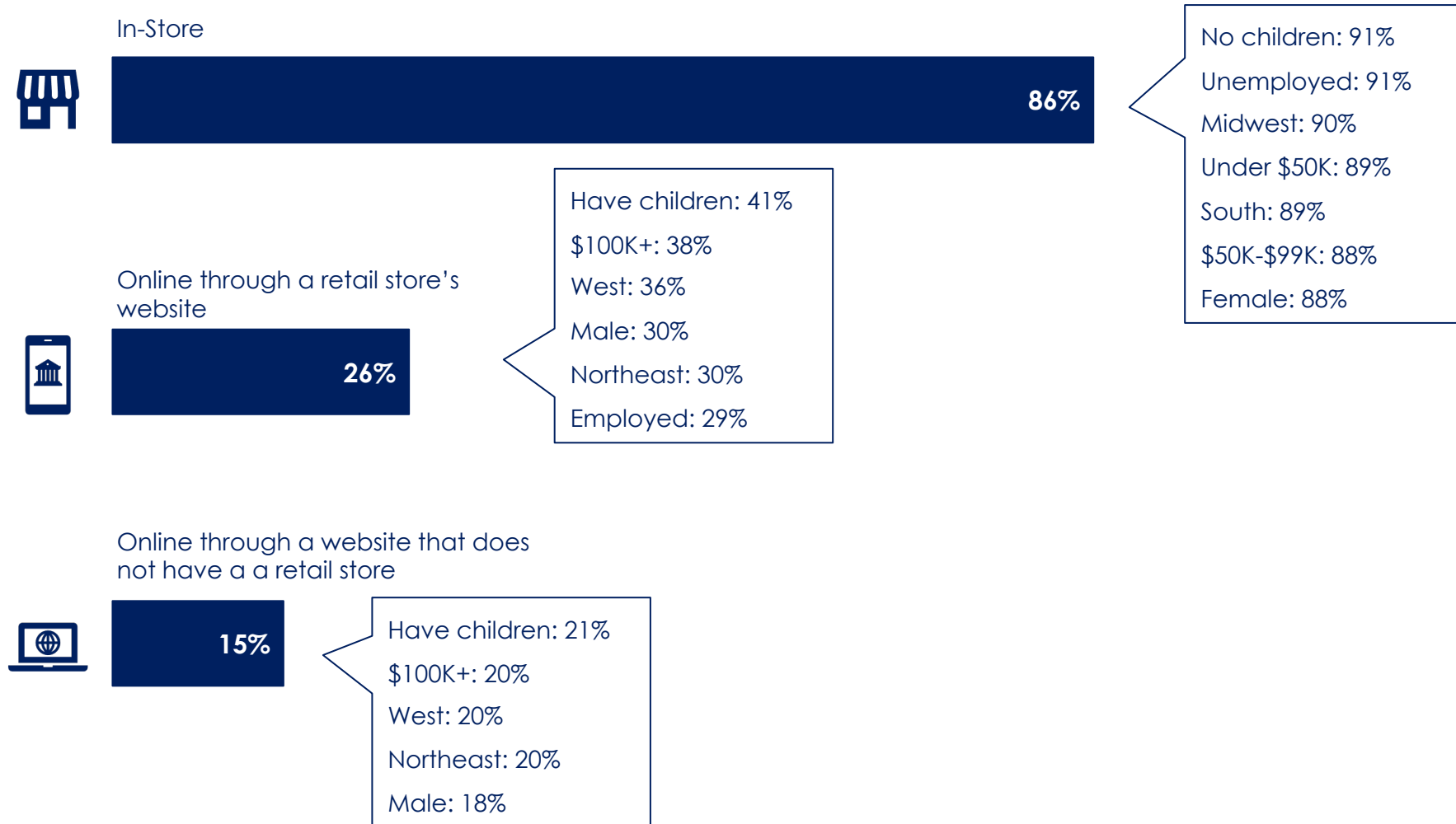


Employed: 37%



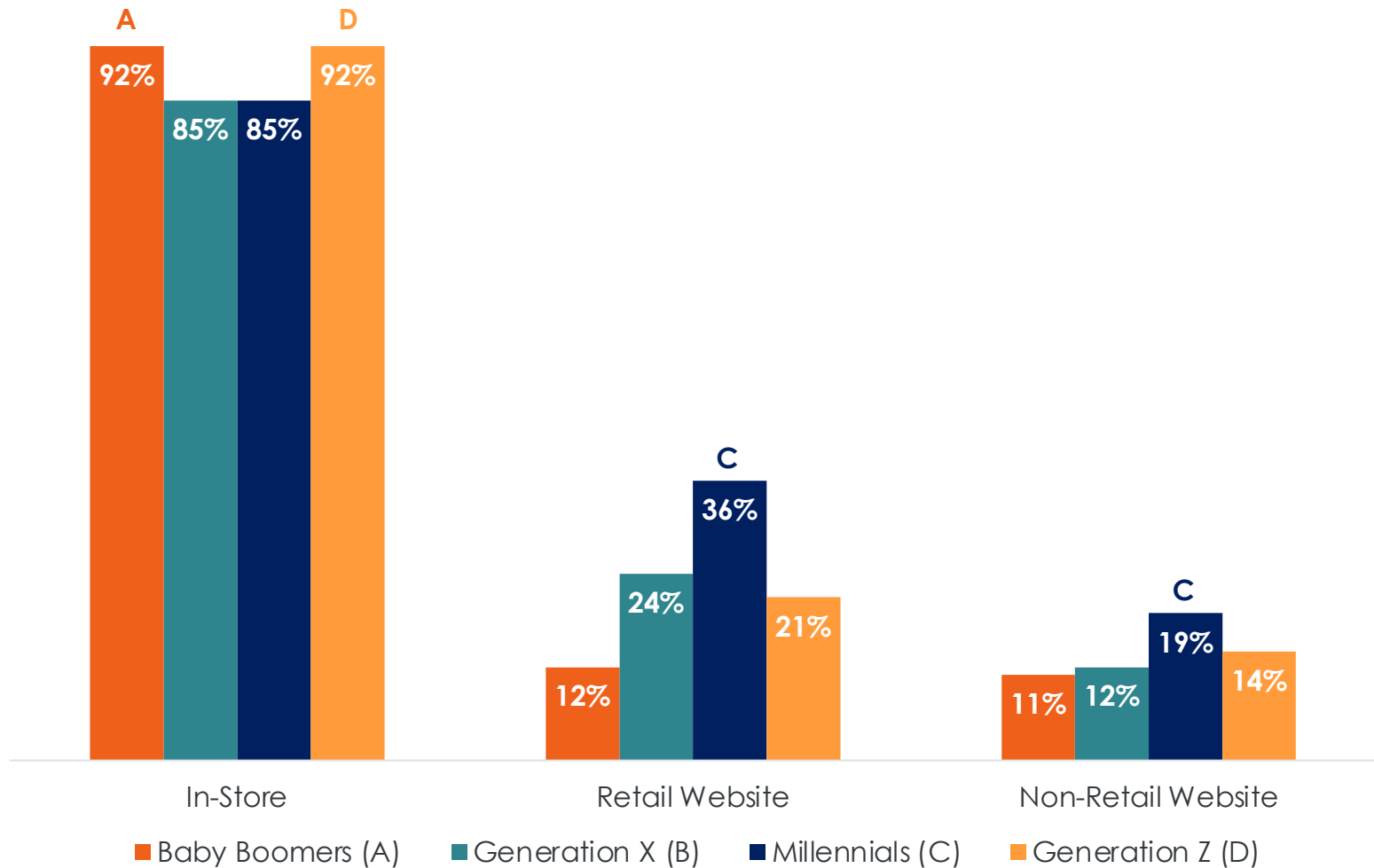
# Wine: Point of Purchase

Most wine consumers purchase their wine in-store. One-fourth purchase their wine online through the retailer's website.



# Wine: Generational Points of Purchase

While Baby Boomers and Generation Z tied for in-store shopping, Millennials dominated all website sales.

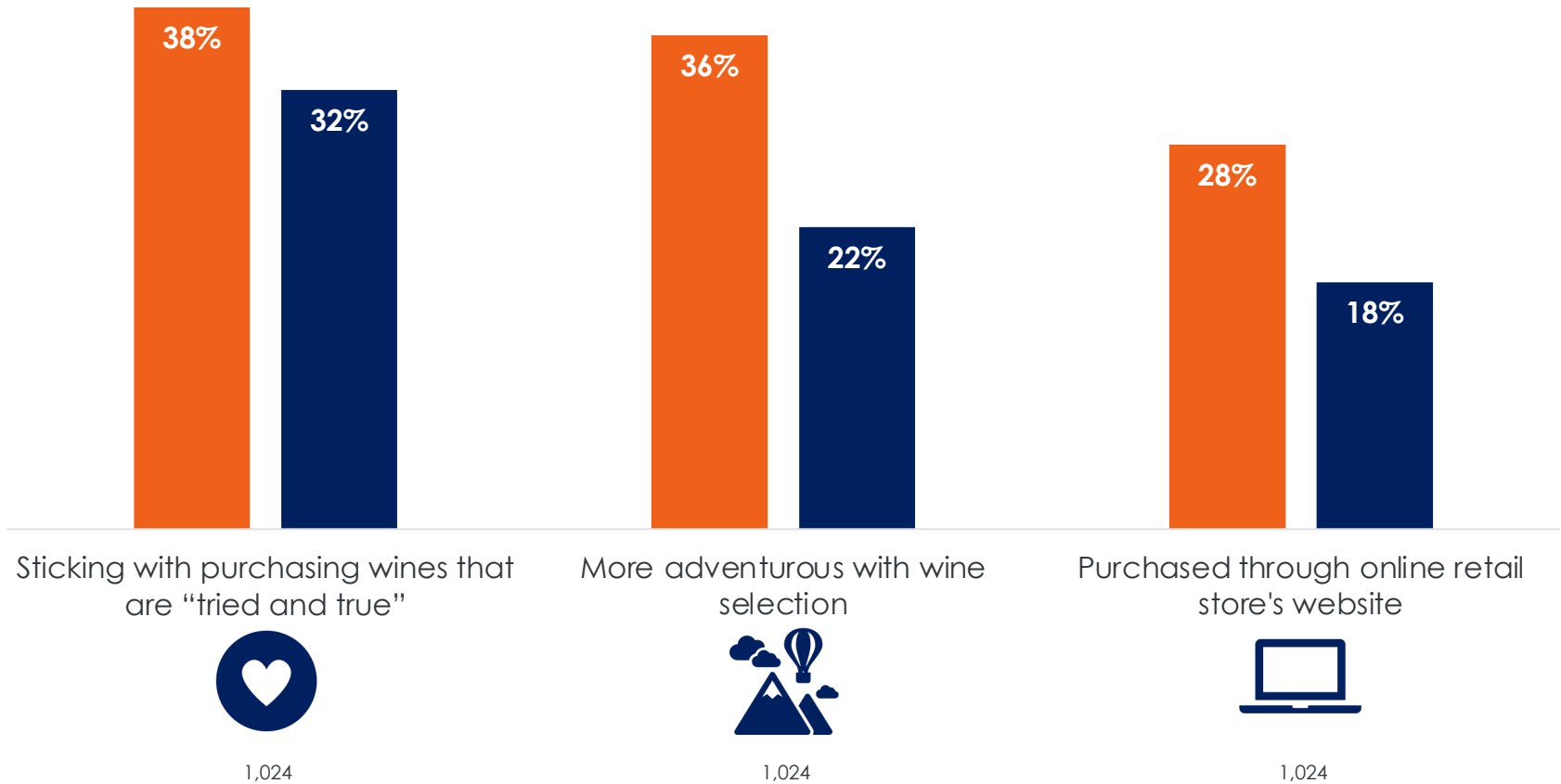


# Wine Selection & Optimism

## Now Vs. Pre-COVID-19

Shoppers who are more adventurous with their wine purchases are also more likely to be optimistic.  
Optimistic people also purchased more often through an online retail store's website.

■ Optimistic ■ Unoptimistic



Top 2/7 – Strongly agree/agree

Base: Purchased wine in the last three months

# Wine Purchase Habits

## Now Vs. Pre-COVID-19

For many wine shoppers, visits to the wine store have gotten shorter while amount of wine purchased per visit has grown.

\$100K+: 50%  
Have children: 49%  
Northeast: 49%  
Employed: 47%  
South: 46%

45%



Visits in-store to purchase wine are quicker

Base (n=

879

\$100K+: 39%  
Have children: 39%  
Male: 34%  
Millennials: 33%  
Employed: 33%

29%



Purchasing larger quantities of wine

1,024

Top 2/7 – Strongly agree/agree

Base: Purchased wine in the last three months



## Beer Drinker Profile vs. Non-buyers

39% of the Population  
130 million Americans

### Personality Traits



76%

Vs. 73% of beer drinkers are optimistic about the future

(Top 2 of 4: Moderately/Very optimistic)

Although, they are still concerned about COVID-19 impacting:



**The economy (80%)** vs. 79%



**In-person social events (70%)** vs. 68%

(Top 2 of 4: Moderately/Extremely concerned)

Self described  
personality



26% Open-minded  
vs. 22%



22% Good-hearted  
vs. 24%



17% Adventurous  
vs. 14%

### Shopping Habits

Top 2 of 7: Strongly Agree/Agree



42%

Enjoy spending time  
picking out items to  
purchase  
(39% Non-buyers)



29%

Would pay more for  
items that are  
sustainably sourced  
(25% Non-buyers)



20%

Spend money to  
stay on top of the  
latest trends  
(16% Non-buyers)



14%

Only looking for the  
cheapest brand  
possible  
(16% Non-buyers)



Quality is most important for beer  
drinkers when buying products.





## Wine Drinker Profile vs. Non-buyers

34% of the Population  
112 million Americans

### Personality Traits



79%

vs. 70% of wine drinkers are optimistic about the future

(Top 2 of 4: Moderately/Very optimistic)

Although, they are still concerned about COVID-19 impacting:



**The economy (82%)** vs. 77%



**In-person social events (73%)** vs. 66%

(Top 2 of 4: Moderately/Extremely concerned)

Self described  
personality



25% Open-minded  
vs. 21%



17% Adventurous  
vs. 14%



11% Efficient  
vs. 8%

### Shopping Habits

Top 2 of 7: Strongly Agree/Agree



46%

Enjoy spending time  
picking out items to  
purchase  
(36% Non-buyers)



32%

Prefer to shop online  
than in physical  
stores  
(28% Non-buyers)



21%

Spend money to  
stay on top of the  
latest trends  
(14% Non-buyers)



31%

Would pay more for  
items that are  
sustainably sourced  
(22% Non-buyers)



Quality is most important for wine  
drinkers when buying products.



## Liquor Drinker Profile vs. Non-buyers

35% of the Population  
116 million Americans

### Personality Traits



75%

vs. 72% of liquor drinkers are optimistic about the future

(Top 2 of 4: Moderately/Very optimistic)

Although, they are still concerned about COVID-19 impacting:



**The economy (82%)** vs. 77%



**In-person social events (71%)** vs. 67%

(Top 2 of 4: Moderately/Extremely concerned)

Self described  
personality



24% Open-minded  
vs. 22%



18% Adventurous  
vs. 13%



23% Good-hearted  
vs. 23%

### Shopping Habits

Top 2 of 7: Strongly Agree/Agree



43%

Enjoy spending time  
picking out items to  
purchase  
(39% Non-buyers)



28%

Prefer to shop online  
than in physical  
stores  
(30% Non-buyers)



12%

Only looking for the  
cheapest brand  
possible  
(16% Non-buyers)



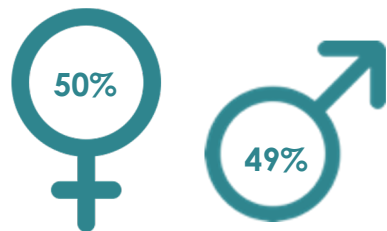
27%

Would pay more for  
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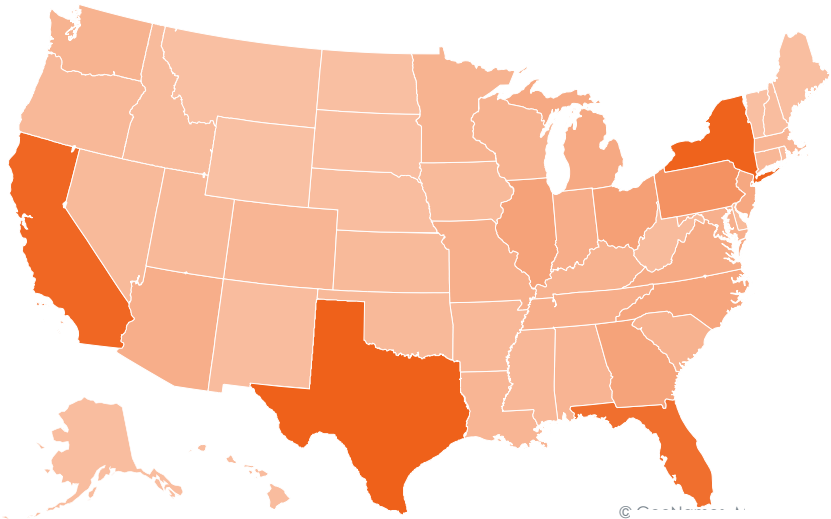
Quality is most important for wine  
drinkers when buying products.

# Demographics



Female

Male



Generations



10% Gen Z



36% Millennials



32% Gen X



22% Baby Boomers



## Employment Status

|                    |     |                              |    |
|--------------------|-----|------------------------------|----|
| Employed full-time | 53% | Unemployed                   | 7% |
| Retired            | 12% | Business owner/Self-employed | 5% |
| Employed part-time | 10% | Full-time student            | 3% |
| Homemaker          | 9%  | Freelancer                   | 2% |



# About Provoke Insights



Founded on the premise that research should better align with marketers' needs, Provoke Insights empowers brands to navigate through today's cluttered advertising space. This full-service market research firm solely focuses on research for **branding**, **advertising**, and **content marketing** initiatives.

What makes Provoke Insights unique from other research firms is that you work with a research expert who is also a seasoned brand strategist; this ensures that questions are deeply explored, and insights are cultivated and capitalized. We develop insights from the data to help guide growth for your company's vision. For more information or press inquiries, reach out to [rachael.ryan@provokeinsights.com](mailto:rachael.ryan@provokeinsights.com).